

JCC Harlem 2020 Subscription Boxes

Frequently Asked Questions

1. What ages are the boxes intended for?

SHABBOX, Plant-Based Magic, and BeBox Kids are all designed for kids ages 2-10. Shop Shabbat, Shop Local, and Voter Engagement Pack are all designed for adults and/or to enjoy as a family.

2. How many kids are the kid-friendly boxes intended for?

SHABBOX, Plant-Based Magic, and BeBox Kids can be shared by two children. However, if you are interested in each child having their own supplies, we recommend purchasing one box per child.

3. What's in the Shop Local box?

Our Shop Local boxes, curated in partnership with our friends at Gastiaburo + Stella, feature four to five products from local Harlem vendors as well as a generous coupon package with offers from almost 40 (!) of our favorite local haunts. There will be a July box and an August box, with distinct items each month (though boxes are available for purchase weekly, or until they sell out). While we are still finalizing some of the items, you can expect a combination of shelf-stable food items* and nonfood items (e.g., teas from Serengeti Teas + Spices; Pops from Aromas; body spray from the Bark Shoppe; postcards created by artist Nichole Washington).

**Food items in the Shop Local Box contain only vegan/vegetarian ingredients, but may be sourced from some vendors that do not have rabbinic supervision. If you have any additional questions, please email Meg at meg@jccharlem.org.*

4. What's in the Shop Shabbat Box?

The Shop Shabbat Box contains a full-sized challah, a set of Shabbat candles, a mini bottle of Kedem grape juice, a mini kosher dessert (different each week), a mini havdalah candle, a spice bag, and a prayer card. All items are kosher and from vendors under rabbinic supervision. If you have any additional questions, please email Meg at meg@jccharlem.org.

**Please note: Shipped Shop Shabbat boxes will not include challah or dessert item. The price reflects the exclusion of these two items.*

5. Why can't I see the full description of the boxes online? Also, what's the deal with that "Download Guide" button?

To see the full description of a specific box, first click "See Dates," which will expand the menu; then select a date, which will open up the full product description. If you still have questions beyond those descriptions and what is outlined in this FAQ document, please don't hesitate to reach out to us at subscriptions@jccharlem.org.

The "Download Guide" button is currently an unusable function. We are working over time to remove it.

6. Something's wrong with my box! What do I do?

Thanks for your understanding as we work out the kinks on this brand-new endeavor. If your box arrived with any issues, please be in touch with us! Email subscriptions@jccharlem.org.